



We've compiled answers to some of the most asked questions below. If you have any additional questions, please reach out to us at volunteer@austinpcc.org—we're happy to help.

Q: Who can volunteer at People's Community Clinic?

A: Anyone aged **13 years or older** can volunteer. Volunteers under 18 must have a parent or guardian complete a Minor Consent Form before approval.

Q: Is there an application to volunteer?

A: Yes, all volunteers must complete an application before being approved to participate.

Q: Are there any special requirements before volunteering?

A: Yes, please see them below.

- **Age Requirement:** Volunteers must be at least 13 years old.
- **Minors (Ages 13–17):** A parent or guardian must complete and sign a Minor Consent Form.
- **Adults (18+):** A background check is required.
- **Ongoing Volunteers:** Those serving in long-term roles must submit immunization records for review.

Q: What immunizations are required?

A: Volunteers must provide proof of the following immunizations or immunity before beginning service:

- Tdap (Tetanus, Diphtheria, Pertussis)
- MMR (Measles, Mumps, Rubella)
- Varicella (Chickenpox)
- Hepatitis B (recommended for clinical roles)
- Annual Influenza vaccine

- COVID-19 vaccine as per current guidelines
- Negative Tuberculosis (TB) test within the past year or chest X-ray if previously positive

Q: What volunteer opportunities are available?

A: We offer a variety of options tailored to your schedule and interests:

- **One-Time Events:** Single-day projects or event-based opportunities.
- **Long-Term Opportunities:** Ongoing volunteer roles that support clinic programs and initiatives based on current organizational needs. These opportunities generally require a recurring weekly and/or monthly commitment.
- **Group Volunteering:** If you are part of a community organization, business, or group, we encourage you to participate in our one-time volunteer events. Each group member must submit an individual volunteer application, and the group leader must attend a Volunteer Interest Meeting before applications are accepted.

Q: How much time should I commit?

A: We recommend a **4-hour weekly commitment for at least 5 months** for a meaningful experience. Junior volunteers during the summer are encouraged to commit to about 4 hours weekly.

Q: What if I need to cancel or am running late?

A: Please notify your volunteer supervisor at least **24 hours in advance** if you cannot attend your shift, or as soon as possible if you expect to be late.

Q: What happens if I miss multiple shifts without notice?

A: Missing more than **two shifts without prior notice** may lead to a review of your volunteer status and possible removal from the program.

Q: What should I wear as a volunteer?

A: Volunteers should wear **blue jeans, a t-shirt, and closed-toe shoes.**

Q: How do I track my volunteer hours?

A: Volunteers must **sign in and out for each shift.** Volunteer supervisors will update and track hours in the volunteer management platform, with monthly reviews for accuracy.

Q: Will I receive training or orientation?

A: Yes. All volunteers watch a preparation video that covers an overview of PCC and what to expect on arrival.

Q: Can I volunteer as part of a group?

A: Yes! Groups are welcome to participate in one-time events. Group leaders should register each member individually.

Q: Who can I contact with questions or concerns?

A: Your volunteer supervisor or the HR team (volunteer@austinpcc.org) is available to assist you throughout your volunteer experience.