

# **DON'T LOSE YOUR MEDICAID OR CHIP COVERAGE RENEW NOW**

If you moved or if any of your contact information has changed in the past two years such as your **PHONE NUMBER, EMAIL, or ADDRESS**, you need to report it to Health and Human Services (HHSC). **If you do not update your information, you may LOSE YOUR COVERAGE.**

Follow these steps:



## **UPDATE YOUR CONTACT INFORMATION.**

Call 211 to make sure Health and Human Services (HHSC) has your current mailing address, phone number, email, or other contact information.



## **CHECK YOUR MAIL FOR A LETTER OR RENEWAL PACKET.**

The Texas Health and Human Services Commission (HHSC) will mail you about your Medicaid or CHIP coverage in a **YELLOW** envelope. This lets you know if you need to complete a renewal form to qualify for Medicaid or CHIP. Check your renewal online.



## **RETURN YOUR RENEWAL PACKET AS SOON AS POSSIBLE.**

Complete your renewal form when you receive it and return right away to avoid the loss of Medicaid or CHIP.

## **HOW TO REPORT A CHANGE IN YOUR INFORMATION ONLINE**



Using an online account, report a change online at [yourtexasbenefits.com](http://yourtexasbenefits.com)



You can also report change on the mobile app "Your Texas Benefits" using an online account.



If you do not have an account, please **call 211** or **1.877.541.7905** during business hours 8:00 AM--5:00 PM.

## **PEOPLE'S COMMUNITY CLINIC IS HERE TO HELP!**

If you need assistance with Medicaid or CHIP, People's financial counselors can help. Please call **512.478.4939** for an appointment. For more information about Medicaid renewal or CHIP coverage, **call 211** or visit [YourTexasBenefits.com](http://YourTexasBenefits.com).