If you moved or if any of your contact information has changed in the past two years such as your PHONE NUMBER, EMAIL, or ADDRESS, you need to report it to Health and Human Services (HHSC). If you do not update your information, you may LOSE YOUR COVERAGE.

Follow these steps:

**UPDATE YOUR CONTACT INFORMATION.**

Call 211 to make sure Health and Human Services (HHSC) has your current mailing address, phone number, email, or other contact information.

**CHECK YOUR MAIL FOR A LETTER OR RENEWAL PACKET.**

The Texas Health and Human Services Commission (HHSC) will mail you about your Medicaid or CHIP coverage in a YELLOW envelope. This lets you know if you need to complete a renewal form to qualify for Medicaid or CHIP. Check your renewal online.

**RETURN YOUR RENEWAL PACKET AS SOON AS POSSIBLE.**

Complete your renewal form when you receive it and return right away to avoid the loss of Medicaid or CHIP.

**HOW TO REPORT A CHANGE IN YOUR INFORMATION ONLINE**

- Using an online account, report a change online at yourtexasbenefits.com
- You can also report change on the mobile app “Your Texas Benefits” using an online account.
- If you do not have an account, please call 211 or 1.877.541.7905 during business hours 8:00 AM—5:00 PM.

**PEOPLE’S COMMUNITY CLINIC IS HERE TO HELP!**

If you need assistance with Medicaid or CHIP, People’s financial counselors can help. Please call 512.478.4939 for an appointment. For more information about Medicaid renewal or CHIP coverage, call 211 or visit YourTexasBenefits.com.