If you moved or if any of your contact information has changed in the past two years such as your phone number, email, or address, you need to report it to Health and Human Services (HHSC).

1. **Update your contact information.** Make sure that Health and Human Services (HHSC) has your current mailing address, phone number, email, or other contact information. This way they will be able to contact you about your Medicaid or CHIP coverage.

2. **Check your mail.** Health and Human Services (HHSC) will mail you a letter about your Medicaid or CHIP coverage. This letter will let you know if you need to complete a renewal form to qualify for Medicaid or CHIP.

3. **Complete your renewal form.** When you receive it, fill out the renewal form and return it to Health and Human Services (HHSC) Medicaid or CHIP program right away to avoid a gap in your Medicaid or CHIP coverage.

If you need to report a change follow the steps on the next page.
If you no longer qualify for Medicaid or CHIP after your renewal, you may be able to get health coverage through the Health Insurance Marketplace®. Marketplace plans are:

- Affordable: 4 out of 5 enrollees can find plans that cost less than $10 a month
- Comprehensive: all plans cover things like prescription drugs, doctor visits, urgent care, hospital visits, and more.

Losing Medicaid or CHIP coverage is a **Qualifying Life Event (QLE)**, which allows you to enroll in a Marketplace plan outside of the Open Enrollment Period.

Visit [HealthCare.gov](http://HealthCare.gov) or call the Marketplace Call Center at 1.800.318.2596 (TTY: 1.855.889.4325) to get details about Marketplace coverage.

For more information about Medicaid renewal or CHIP coverage, call 211 or visit Medicaid.gov.

**HOW TO REPORT A CHANGE IN YOUR INFORMATION**

If you have an online account, you can report a change online at [www.yourtexasbenefits.com](http://www.yourtexasbenefits.com) or on the mobile app “Your Texas Benefits.” If you do not have an account, please call 211 or 1.877.541.7905 during business hours 8:00 am- 5:00 pm.

**People’s Community Clinic is here to help!**

If you need assistance with Medicaid or CHIP, People’s financial counselors can help. Please call 512.478.4939 to request an appointment with a financial counselor.

Be sure to check your renewal deadline.